



Moisture Stop UK LTD

Email: [info@moisturestop.co.uk](mailto:info@moisturestop.co.uk)

Telephone: +44 7379 908534

Company number: 15536508

Address: Aston House, Redburn Rd, Newcastle Upon Tyne, United Kingdom, NE5 1NB

## WARRANTY

The wall dehumidifier HS-221 from MOISTURE STOP UK has a 30-year operational warranty from the date of purchase. This warranty covers repairs at our facilities and return transportation, upon written acceptance of the repair. It does not cover damages caused by moisture during the time the equipment is malfunctioning or out of service.

The effectiveness of this equipment in reducing moisture rising through walls due to capillarity from the ground is supported by this warranty, although the reduction time depends on the constitution of the walls and their materials.

This equipment is harmless to the health of humans, animals, and plants and is certified according to International Recommendations, ICNIRP, 1999/519/EC, Royal Decree 1066/2001, and European Directive 2004/40/EC, UNE-EN 61000-6-3:2007 part 6-3, IEC 61000-6-3:2006, and FCC rules (CFR part 15):2008 subpart B.

**If, within one year but before two years, you are not satisfied with the equipment's results, we will refund the amount paid on invoice issued by Moisture Stop UK, provided it does not incur in warranty loss reasons and is continuously operating.**

The external power supply has a 2-year warranty.

The warranty is void if: the equipment is opened and any seals are violated; its casing sustains visible damage; installation is not done according to current low-voltage standards and what is stipulated in the Manual for wall installation and rehabilitation; it experiences electrical overload from lightning or power company, and/or liquid penetrates its interior.

The satisfaction guarantee, which includes refunding the amount paid, is lost if the layer of plaster on the wet wall is not removed since it deteriorates and absorbs ambient moisture.

Furthermore, within 11 months of installation, photos of the replastered walls once they are dry must be sent, which must be acknowledged as received by MOISTURE STOP UK and will be an indispensable condition to execute the satisfaction guarantee.

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**Jon Bengoetxea**

Commercial Director Moisture Stop UK